❖ **Principal Nodal Officer for Complain**

Dear Customer,

We are covered by the Integrated Ombudsman Scheme of the Reserve Bank of India. If you want to complain Regarding Operational or any Banking services, Kindly contact following mentioned Principal Nodal Officer.

Shree Pranav B. Pandya
Joint General Manager (Administration)
Contact No. 0261-2466001, 2466002, 2466003, 2466014
Mobile No.98251-95488
Email ID:- jgmadmin@sudico.bank.in
Registerd Office, J.P. Road, Surat.

If you do not get a satisfactory response from us within 30 days of lodging a complaint and wish to pursue other avenues for Grievance redressal, you may approach the Ombudsman appointed by the Reserve Bank of India.

❖ **RBI Ombudsman Complain Link:-**
https://cms.rbi.org.in

❖ **Address of Centralize Receipt and processing Centre:-**
RBI, 4TH floor, Sector 17, Chandigarh -160017.